

Corrigendum-4 to GeM Bid ref: GEM/2022/B/2649347 dated 20/10/2022 for providing Anti-Phishing, Anti-Pharming, Anti-Malware, Anti-Trojan, Rogue attacks, Website defacement and Dark Web Monitoring managed services for Period of 3 years.

It is decided to amend the following in respect of the above GeM Bid:

a. GeM Bid Document, Bid Details (Bid End Date/Time, Bid Opening Date/Time, Page no. 1 of 6):

Description	Existing details	Amended details
Bid End Date/Time	28-11-2022, 15:00:00	<u>30-11-2022</u> , 15:00:00
Bid opening Date/Time	28-11-2022, 15:30:00	<u>30-11-2022</u> , 15:30:00

b.

SL No	Original Clause	Modified Clause as per Corrigendum 3	Clause to be modified as:
1	13. Penalties & Liquidated damages 13.5. Delay in Takedown of phishing sites and fraudulent mobile apps specifically targeting Canara Bank (Standalone attacks) Resolution time Penalty amount Within 4 hours No penalty More than 4 hours, but less than 8 hours 0.25% on Basic invoice value More than 8 hours, but less than 24 hours 0.50% on Basic invoice value More than 24 hours 1.00% on Basic invoice value More than 48 hours, but less than 72 hours 2.00% on Basic invoice value More than 72 hours 10.00% on Basic invoice value	13. Penalties & Liquidated damages 13.5. Delay in Takedown of phishing sites specifically targeting Canara Bank (Standalone attacks) Resolution time Penalty amount Within <u>6 hours</u> No penalty  More than <u>6 hours</u> , but less than 8 hours 0.25% on Basic invoice value  More than 8 hours, but less than 24 hours 0.50% on Basic invoice value  More than 24 hours, but less than 48 hours 1.00% on Basic invoice value  More than 48 hours, but less than 72 hours 2.00% on Basic invoice value More than 72 hours 10.00% on Basic invoice value  Delay in Takedown of fraudulent mobile apps specifically targeting Canara Bank (Standalone attacks) Resolution time Penalty amount  Within 24 hours No penalty More than 24 hours, but less than 48 hours 1.00% on Basic invoice value More than 48 hours, but less than 72 hours 2.00% on Basic invoice value More than 72 hours 10.00% on Basic invoice value	13. Penalties & Liquidated damages 13.5. Delay in Takedown of phishing sites specifically targeting Canara Bank (Standalone attacks) <u>To be calculated on incident basis</u> Resolution time Penalty amount Within 6 hours No penalty  More than 6 hours, but less than 8 hours 0.25% on Basic invoice value  More than 8 hours, but less than 24 hours 0.50% on Basic invoice value  More than 24 hours, but less than 48 hours 1.00% on Basic invoice value  More than 48 hours, but less than 72 hours 2.00% on Basic invoice value More than 72 hours 10.00% on Basic invoice value  More than 48 hours, but less than 72 hours 2.00% on Basic invoice value More than 72 hours 10.00% on Basic invoice value  Delay in Takedown of fraudulent <u>mobile/Web</u> apps specifically targeting Canara Bank (Standalone attacks) <u>To be calculated on incident basis</u> Resolution time Penalty amount  Within 24 hours No penalty More than 24 hours, but less than 48 hours 1.00% on Basic invoice





			value More than 48 hours, but less than 72 hours 2.00% on Basic invoice value More than 72 hours 10.00% on Basic invoice value
2	Annexure -9 Bill of material	Existing clause	The amended Bill of material is attached to this corrigendum as amended Annexure-9.

All the other Instructions and Terms & Conditions of the above GeM Bid remain unchanged.

Please take note of the above amendments while submitting your response to the subject GeM bid.

Date: 23/11/2022

Place: Bangalore

  
Deputy General Manager  




Amended Annexure-9

Bill of Material

Should be submitted on Company's letter head with company seal and signature of the authorized person)

SUB: Providing Anti-Phishing, Anti-Pharming, Anti-Malware, Anti-Trojan, Rogue attacks, Website defacement and Dark Web Monitoring managed services for Period of 3 years.

Ref: GEM/2022/B/2649347 dated 20/10/2022.

Notes	
1.	These details should be on the letterhead of bidder and each & every page should be signed by an Authorized Signatory with Name and Seal of the Company.
2.	Please be guided by RFP terms, subsequent amendments and replies to pre-bid queries (if any) while quoting.
3.	Do not change the structure of the format nor add any extra items.
4.	No counter condition/assumption in response to commercial bid will be accepted. Bank has a right to reject such bid.

Table-A

Price Details

[Amount in Rs.]

Sl. No.	Components	Monitoring Charges as per scope of work per year (Exclusive of Taxes)	Tax %	Tax amount	Monitoring Charges as per scope of work per year (Inclusive of Taxes)	No of Years	Total Cost (Incl of tax)
		A	B	C	D=A+C		
1.	24x7x365 monitoring of websites and mobile applications for Anti-Phishing, Anti-Pharming & Anti-Trojan, Rogue Attacks					3	
2.	24x7x365 monitoring of websites and mobile applications for Anti-Malware and Defacement.					3	
3.	Dark Web Monitoring of websites and mobile applications.					3	
4.	Total cost of Ownership for 3 years (total of column F of 1,2 and3)						

Table-B

Cost for Take down/shutdown of Websites/Applications

Sl. No.	Components	Cost per Website/ Web Application/Mobile apps(Exclusive of Taxes)	Tax %	Tax amount	Cost per Website/ Web Application/Mobile apps (Inclusive of Taxes)
		A	B	C	D=A+C
1.	Cost for takedown/shutdown of Websites Specially targeting Canara Bank (Standalone attacks) as per Scope of Work				
2.	Cost for takedown/Shutdown of mobile/Web applications Specially targeting Canara Bank (Standalone attacks) as per Scope of Work.				
3.	Total				

Table-C

Total Cost for 5 Years Contract Period

[Amount in Indian Rupees]

Sl. No.	Details	Total Cost of Ownership [inclusive of tax]
A	Total Cost as per Table-A [Total of Column F]	
B	Cost for Take down/shutdown of Websites/Applications as per Table-B [Column D ]	
C	Total Cost of Ownership [Sum of A and B]	

\*\*\*Number of Websites/Applications may vary from time to time in total. Prices quoted in Table-B should be valid till Contract period.

Declaration:

- Bill of material is submitted on the letter head and is signed by an Authorized Signatory with Name and Seal of the Company.
- We confirm that we have gone through RFP clauses, subsequent amendments and replies to pre-bid queries (if any) and abide by the same.
- We have not changed the structure of the format nor added any extra items. We note that any such alternation will lead to rejection of Bid.
- We agree that no counter condition/assumption in response to commercial bid will be accepted by the Bank. Bank has a right to reject such bid.
- We are agreeable to the payment schedule as per "Payment Terms" of the RFP.

Date

Signature with seal

Name :

Designation

